

HOW TO

Automate Monitoring Configuration

Using NetBox and Icinga Director



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This guide is a co-creation by **NetBox Labs**, **Icinga**, and **Sol1**
the creators of the NetBox Import Source Module for Icinga.

Introduction: The Power of NetBox and Icinga Integration

Modern IT infrastructures are dynamic and often distributed across multiple environments. As systems change frequently, keeping the monitoring configuration aligned with the actual infrastructure requires significant effort. Ensuring that everything is properly monitored over time can be both time-consuming and error-prone.

This is where the integration of NetBox and Icinga proves valuable.

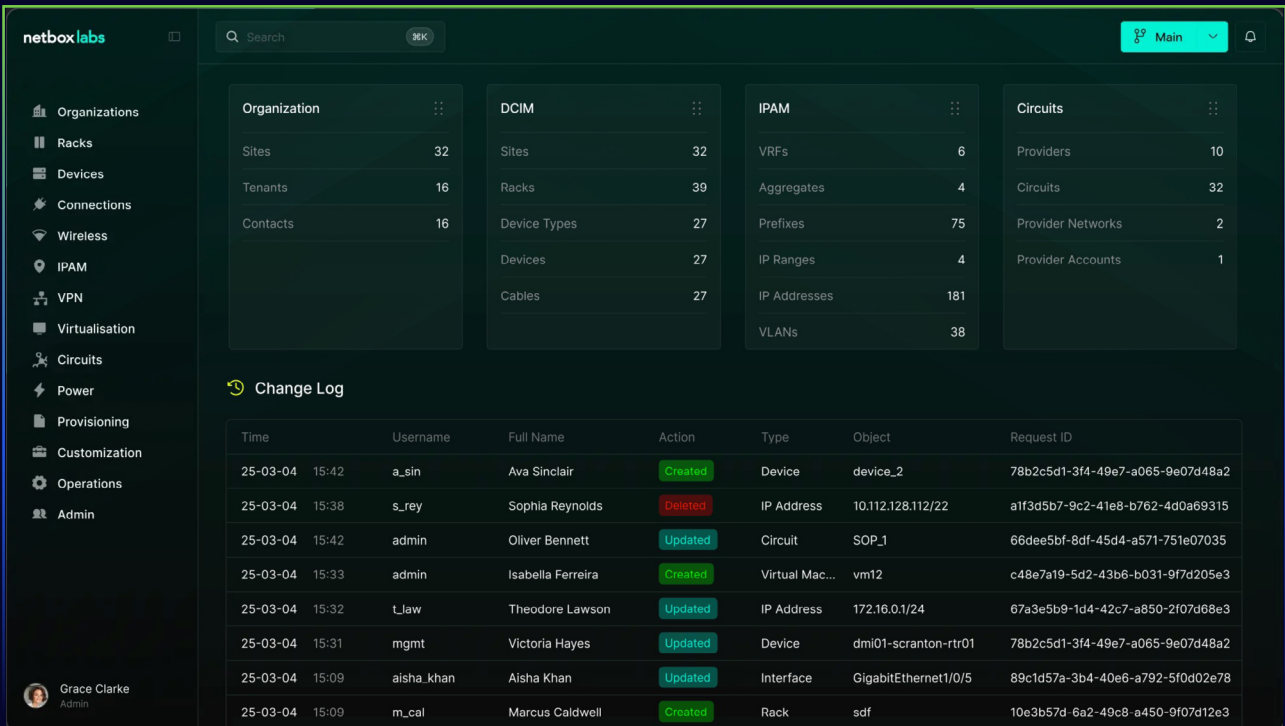
NetBox, the most popular network and infrastructure management platform, acts as the source of truth for your infrastructure: it knows what devices you have, how they are connected, and how they are configured. Icinga, in turn, provides powerful, flexible monitoring and alerting, ensuring you are the first to know when something goes wrong.

When used together:

- Duplicate monitoring configuration is avoided
- Human error and outdated setups are reduced
- Onboarding of new systems and services becomes faster
- Users with limited monitoring experience can contribute safely via NetBox
- A dynamic, automated loop between documentation and monitoring is created

This guide walks you through integrating NetBox and Icinga in a practical and maintainable way by turning infrastructure documentation into live, automated monitoring.

Tool Overview: NetBox and Icinga



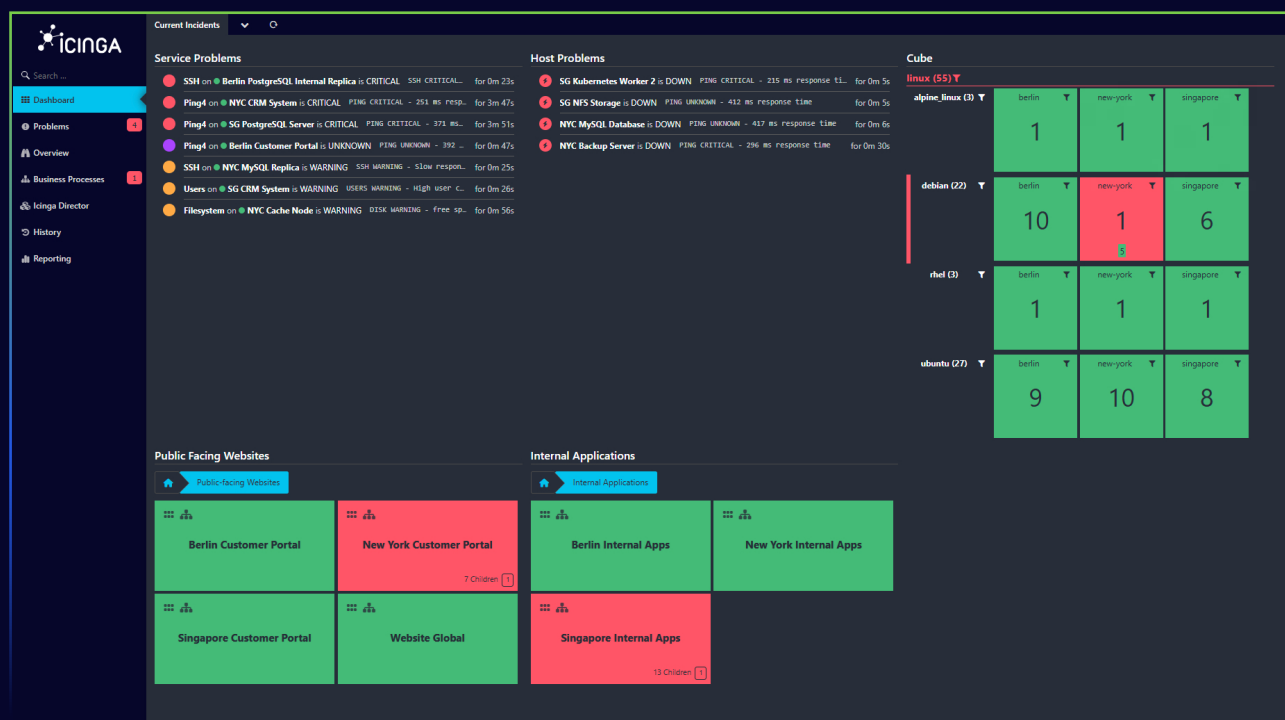
NetBox - Your Network and Infrastructure Management Platform

NetBox acts as the authoritative system of record for your infrastructure. It documents everything from IP addresses and devices to racks, circuits, and virtual environments. By replacing fragmented spreadsheets with a centralized, API-driven platform, NetBox adds structure, consistency, and visibility to even the most complex network environments.

Its intuitive UI, powerful data model, and integration capabilities help teams automate processes, improve collaboration, and make decisions based on clean, reliable data.

NetBox Labs, the commercial stewards of NetBox, continuously release new features and capabilities that benefit NetBox platform users and the greater NetBox ecosystem.

Icinga - Your Monitoring Layer



Icinga is a flexible, open-source monitoring platform that gives you full control over the health and performance of your infrastructure. It continuously checks systems, services, and networks, collects real-time metrics, and triggers alerts before issues escalate.

Designed for scalable environments, Icinga offers a modular architecture, REST API, and plugin ecosystem that supports deep customization. Together with NetBox, it enables accurate, automated, and resilient monitoring.

Icinga Director

The Icinga Director is the central configuration tool for Icinga. It lets you define and manage monitoring objects like hosts, services, and checks. Either manually or through powerful automation.

With its intuitive web interface and integration capabilities, the Icinga Director brings structure and consistency to monitoring setups. It helps teams stay flexible, automate routine tasks, and scale monitoring across dynamic environments.

Strategic Advantage: From Documentation to Monitoring

Requirements

To set up this integration, you'll need:

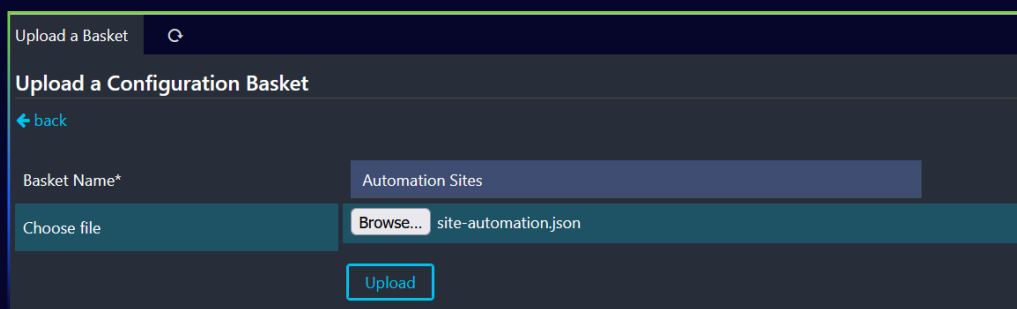
- [NetBox](#) ➔
- [Icinga 2 with Icinga Web](#) ➔
- [Icinga Director module](#) ➔
- [Icinga NetBox Import Source Module](#) ➔

Step-by-Step Guide

1. Install NetBox, Icinga, Director and the Icinga NetBox Module

Refer to the installation instructions provided in the respective documentation or README files. There's no enforced order, but starting with NetBox and verifying its completeness (devices, platforms, roles, IP ranges, etc.) helps streamline the later import into Icinga.

2. (Optional) Use the Prebuilt Baskets

The screenshot shows a web interface titled 'Upload a Basket' with a search icon. Below the title is a section 'Upload a Configuration Basket' with a 'back' link. There are two input fields: 'Basket Name*' with the value 'Automation Sites' and 'Choose file' with a 'Browse...' button and the filename 'site-automation.json'. An 'Upload' button is at the bottom.

The Icinga NetBox Import Module provides „baskets“. They are predefined collections of import sources, sync rules, templates, groups, and variables.

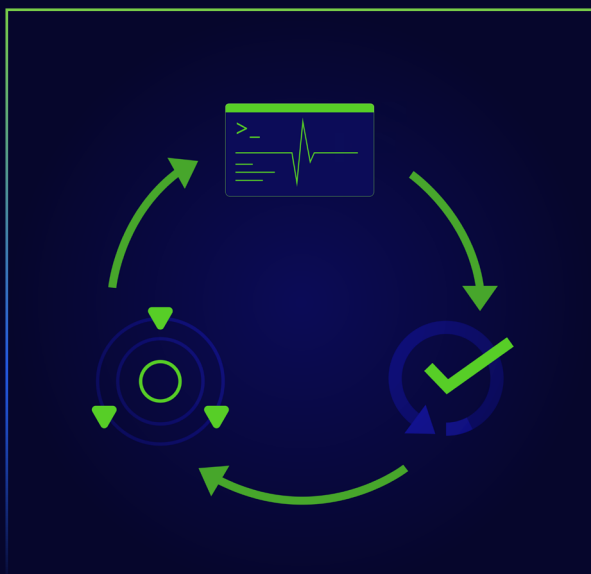
These serve as a ready-to-use foundation for transforming NetBox objects into Icinga configuration elements such as host templates, host groups, endpoints, and zones.

The baskets automatically create relationships between NetBox entities (e.g. sites and regions) and reduce the manual effort of building host configurations from scratch.

A dedicated README describes the contents and function of each basket in detail:

[Basket README](#) ➔

3. Configure the Import Sources and Sync Rules



Once you've installed the module, begin by configuring:

- **Import Sources:** Define which objects to pull from NetBox (e.g. devices, platforms, contacts)
- **Sync Rules:** Specify how these objects are transformed into Icinga configurations

A good first step is to create templates for linked NetBox objects. For example:

- If a NetBox device doesn't have latitude and longitude directly set, but its linked site does, define a site template in Icinga that includes those coordinates and import it into the host definition.
- If you've used the prebuilt baskets, many of these templates will already be present and provide a solid starting point for customization.

Examples of how to use this setup effectively:

- Import custom fields like OS version or role into host vars
- Pull zone assignments from IP ranges using the `icinga_zone` custom field

Start simple, then expand your rules and templates as your infrastructure grows. Your import logic can reflect your naming conventions, structure, and monitoring logic.

Refer to the module README for advanced features and best practices.

Every template and rule can be fine-tuned to reflect your naming conventions, structure, and monitoring logic.

Troubleshooting & Common Pitfalls

When syncing two systems with different logic and constraints, friction is inevitable. Here are known challenges and how to address them:

- **Director ≠ Icinga 2:** Director doesn't support all native Icinga 2 features.
 - Group add/remove isn't possible. Workaround: Use templates with Apply Rules to simulate group inheritance and avoid clobbering.
 - Command macros can't be configured in Director. Workaround: Use on-disk configuration for command definitions (these rarely change).
- **Case Conflicts:** Icinga is case-insensitive, NetBox is not. Add custom validators in NetBox to enforce lowercase and uniqueness.
- **Character Restrictions:** NetBox allows special characters that Icinga doesn't. Use the NetBox Import Module `key_id` or a NetBox Custom Validator to sanitize object names.
- **Name Collisions:** Objects with the same name across types (e.g. site vs. tenant) can conflict in Icinga. Add prefixes like `site_` or `tenant_`.
- **Renaming Side Effects:** Changing key values (roles, platform names) in NetBox can break Icinga Apply Rules or endpoint references.
- **Filtering Strategy:** Director Sync Rule filters can lead to problems with some configurations. Always filter in Import Sources (using NetBox filters or modifiers), not in Sync Rules.
- **Service Assignment:** Use host vars + Apply Rules instead of assigning services individually through automation.
- **Sync Failures:** When imports fail, the module often displays the URL used. Run curl with the token on the Icinga Web 2 host to test API connectivity.

NetBox and Icinga in Action

Dynamic Apply Rules via NetBox Data

NetBox contains a number of useful properties that can be used to drive Icinga Apply Rules. Virtually any NetBox field, whether custom or standard, can be imported and turned into logic for host or service assignment.

NetBox Role

Use the **role** property to categorize devices and create Apply Rules accordingly. Example:

```
vars.role = „Core Switch“  
assign where host.vars.role = „Core Switch“
```

This approach is flexible and user-defined. Roles can represent:

- Core infrastructure (e.g. „Firewall“, „Access Switch“)
- Service purpose (e.g. „Database Server“)
- Logical grouping based on environment or criticality

You can extend this pattern to other NetBox object types as well:

- Clusters: apply checks to all VMs in a given cluster (e.g. „Production“)
- Cluster Types: apply platform-specific checks (e.g. „Proxmox“)
- Device Types: apply checks based on make/model of the device

NetBox Platform

The NetBox platform defines the OS or system type of a device or VM. Depending on your monitoring strategy, checks may need to target:

- a specific OS version (e.g. „Debian 12“)
- an OS family (e.g. „Debian“)
- or a broad OS type (e.g. „Linux“)

This flexibility allows you to design Apply Rules at different levels of granularity. To use platform data in Apply Rules, define required custom fields:

- os_version
- os_family
- os_type

How it works:

1. Add those fields to the Platform object in NetBox.
2. Create a host template in Icinga with those fields mapped to vars:

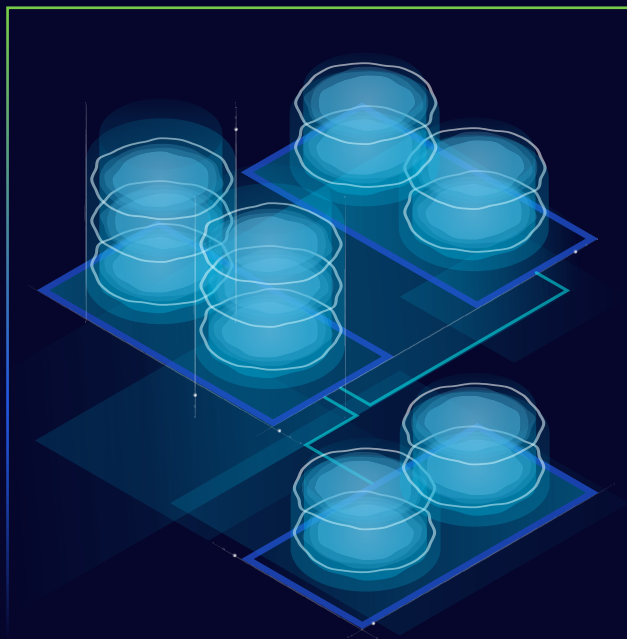
```
template Host „nbplatform_debian_12_x64“ {  
    vars.os_version = „Debian 12“  
    vars.os_family  = „Debian“  
    vars.os_type    = „Linux“  
}
```

3. Reference the template during import, then Apply Rules like:

```
assign where host.vars.os_type = „Linux“
```

Add custom fields to the Platform object (e.g., os_version, os_family, os_type). Sync these into host templates, then create Apply Rules like above.

Using IP Ranges to Define Icinga Zones



Distributed Icinga setups with many endpoints benefit from automating zone assignments. One effective method is to use NetBox IP Ranges to drive Icinga zone logic.

Each Icinga Satellite in your cluster typically monitors a distinct range of IP addresses. NetBox allows you to model these IP ranges and associate them with specific zones via a predefined custom field, named `icinga_zone`.

Once set up, any new NetBox Device or VM that matches an existing IP range will automatically inherit the correct zone when synced into Icinga.

How it works:

1. **Create a custom field** in NetBox (e.g. `icinga_zone`) on the IP Range object.
2. **Add IP ranges** in NetBox that correspond to the ranges seen by each Icinga Satellite. Set the `icinga_zone` value to the name of the zone handled by that Satellite.
3. **Ensure all devices/VMs** have a primary IP assigned. This is required for the matching logic to work.
4. In your **Sync Rules**, use the `ip_range_zone` property as the source for the Icinga Host's zone assignment.

This setup ensures consistency and reduces the chance of misconfigured zones. It's especially useful in large environments where manual zone assignment is impractical.

NetBox allows assigning Contacts and Roles to devices. These can be synced into Icinga as notification users and applied per host using vars like `host.vars.email_contacts`. Use Import Source Modifiers to split contact roles into separate lists.

NetBox Contacts and Icinga Notifications



NetBox allows you to assign contacts and roles directly to devices and virtual machines. This information can be used to drive Icinga's notification logic—ensuring that the right people are alerted based on their responsibilities.

How it works:

1. **Define contacts and contact roles** in NetBox (e.g. „on-call“, „email“, „SMS“).
2. **Assign contacts** to devices or VMs via roles. Different roles can trigger different notification methods.
3. In Icinga, **create an Import Source** for NetBox Contacts.
4. Add a **Sync Rule** to generate Icinga notification users from NetBox contact data.
5. In the Import Source for hosts, **enable ‚Link Contacts‘**. This creates per-host contact lists.
6. (Optional) Use an **Import Source Modifier** to extract specific contact roles into dedicated arrays.
7. In your host Sync Rule, **assign the contact arrays** to `host.vars.*` (e.g. `host.vars.email_contacts`).
8. In Director, set the var type to **Array** and create **Notification Apply Rules** that match on these vars.

This setup enables fine-grained, per-host notifications that are easy to manage via NetBox's UI. Even non-monitoring experts can update contact assignments without touching Icinga.

Linking for Humans

Both NetBox and Icinga Web support the creation of custom links, allowing direct navigation between the two systems.

For example, a host in Icinga can include a link back to its source object in NetBox and vice versa. This enables users to quickly jump between monitoring status and infrastructure documentation.

These links are not just helpful for daily use. They can also be embedded into notifications, making incident response faster and more contextual.

Because Icinga pulls its data from NetBox as a source of truth, both sides remain in sync ensuring that links stay accurate and meaningful.

Beyond Integration

This integration turns NetBox into a real-time configuration engine for Icinga. Your monitoring setup now reflects the truth of your infrastructure - automatically, consistently, and with less manual work.

Whether you're scaling across regions, onboarding new devices, or updating teams, this model gives you control and clarity.

About

netbox labs

NetBox Labs makes sense of complex networks and infrastructure. We enable network and IT teams to accelerate automation by delivering open, composable products and supporting the network and infrastructure automation community.

NetBox Labs is the commercial steward of open source NetBox, the world's most popular platform for operating, understanding, automating, and securing networks and infrastructure.

NetBox Labs delivers a world-class portfolio of network and infrastructure management products. NetBox is the world's most popular source of truth for documenting, modeling, and automating networks and infrastructure, NetBox Discovery accelerates network and infrastructure documentation and observability, and NetBox Assurance helps teams identify, understand, and eliminate operational drift. NetBox Labs products are delivered through NetBox Cloud and NetBox Enterprise with advanced features for AI, security, collaboration, and automation.



Icinga is a powerful and comprehensive open source monitoring solution that integrates easily into existing infrastructures. It provides unmatched flexibility in configuration, automation and scaling, making it ideal for dynamic and complex IT landscapes.

Monitor private, public or hybrid clouds with full visibility and control. Stay informed, react quickly, and ensure reliability across all systems.



Sol1 is an official Icinga Enterprise Partner and a NetBox Expert Partner, with deep expertise in monitoring, automation, and network source-of-truth design.

They are the original developers and maintainers of the Icinga NetBox Import Source Module, which powers the integration described in this guide. Their work bridges the gap between infrastructure data and monitoring automation.